**ACPC 2019 Updates - Transcript**

Office of the Aged Care Pricing Commissioner **2019 Updates**

Do you run a residential aged care facility with **RADs over $550,000?**

If yes……. then you probably know about the **Office of the Aged Care Pricing Commissioner**

If not, here is a snapshot of **what we do……**

* Review and approve **Refundable Accommodation Deposits (RADs)** that are higher than $550,000
* Review and approve applications for **Extra Service Fees**

We are working on some exciting updates in 2019…….

Our big news? …… we are developing an **Online Application Form**

An online form will create **benefits** for Providers including ……

* ….a streamlined process
* ….a secure repository for documents
* ….the ability to check application progress

We are doing this with the help of a **working group** …….representing both Providers and Consumers

Interested in joining the working group? Contact the Office for details

**O**ther updates in 2019 will include….

* FAQs
* Best practice examples
* A new application guide
* A website refresh

We will send out a short newsletter to Providers later in the year to let you know how we are tracking!

In the meantime, please contact the Office if you have any questions………

* Call 1300 550 970
* Email – [acpcenquiries@acpc.gov.au](mailto:acpcenquiries@acpc.gov.au)
* Visit [www.acpc.gov.au](http://www.acpc.gov.au)